

## Quality Performance Results

### 2019 Quality Performance Results:

ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	84.71	85.97
ACO-2	CAHPS: How Well Your Providers Communicate	95.09	93.88
ACO-3	CAHPS: Patients' Rating of Provider	93.28	92.42
ACO-4	CAHPS: Access to Specialists	79.62	81.78
ACO-5	CAHPS: Health Promotion and Education	60.06	60.38
ACO-6	CAHPS: Shared Decision Making	66.32	62.57
ACO-7	CAHPS: Health Status/Functional Status	75.48	73.59
ACO-34	CAHPS: Stewardship of Patient Resources	26.8	26.40
ACO-45	CAHPS: Courteous and Helpful Office Staff	91.95	92.46
ACO-46	CAHPS: Care Coordination	87.58	86.47
ACO-8	Risk Standardized, All Condition Readmission	14.49	14.87
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI) #91)	1.56	1.86
ACO-13	Falls: Screening for Future Fall Risk	85.03	85.06
ACO-14	Preventive Care and Screening: Influenza Immunization	78.88	75.34
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	68	78.62
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	62.96	71.55
ACO-19	Colorectal Cancer Screening	73.53	71.33
ACO-20	Breast Cancer Screening	80.19	74.32
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	80.34	82.68
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	9.89	13.65
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	79.47	75.29
ACO-40	Depression Remission at Twelve Months	18.18	13.81
ACO-38	Risk-Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	52.61	57.88
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI) #91)	1.56	1.86